

Compliance and awards

DocuWare Compliance

Standard	Scope	Link to document or further information	DocuWare version	DocuWare Cloud	DocuWare on-premises	Company procedure	Auditor / accredited body
DocuWare certifications							
Agencia Tributaria (AEAT)	Requirements set by Spain's Tax Authority (Agencia Estatal de Administración Tributaria, AEAT) for archiving paperbased documents, incl. Regulation EHA/932/2007 Article 7 and the resolution from October 24, 2007. Basis for the digitalization and deletion policy for supplier invoices.	Please contact your sales representative	7	✓	✓		Agencia Tributaria, Madrid, Spain
AO	Tax code [Abgabenordnung], Germany, see GoBD	See GoBD		✓	✓		See GoBD
Approved Platform (PA) in France	As part of the reform on mandatory electronic invoicing, the French government has registered DocuWare as an Approved Platform (Plateforme Agréée, PA).	https://mybusiness.docuware.com/documents/download?name=Plateforme%20Agr%C3%A9%C3%A9e%20(PA).Immatriculation_DocuWare%20SARL_1225&language=French&localization=en		Implementation within DocuWare version 7.14 before Sept. 1, 2026			French Republic, Public Finances
DIN EN ISO/IEC 27001:2022	Design, development and operation of an AI-supported enterprise content management system.	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwdblan=english&dwdbname=CERTIFICATE+ISO+27001				✓	DQS GmbH, Frankfurt am Main, Germany
DIN EN ISO 9001:2015	Quality management system (QMS) for development, sales and support of software for document management and workflow automation	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwdblan=english&dwdbkat=sales*&dwdbname=Certificate+ISO+9001				✓	DQS GmbH, Frankfurt am Main, Germany
DATEV	The DocuWare Connect to DATEV Rechnungswesen interface has been tested and approved by DATEV with regard to technical functionality and interaction with the DATEV solution.	https://developer.datev.de/datev/platform/de/hersteller-mit-online-schnittstelle					DATEV

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e-ARS 2019/SW021	Protection of Documents and Archives and Archival Institutions Act (ZVDAGA). Support of the complete digital content management process (archive and documentary)	https://group.docuware.cloud/DocuWare/Platform/WebClient/8f46c799-2867-4a02-a1dd-41df7421deb7/Integration?fc=04e8017a-709e-4c91-81d1-9a499747968e&did=12077&p=V	7.2		✓		Republic of Slovenia, Ministry of Culture, National Archive of Slovenia with Vibor d.o.o., Ljubljana, and Mikroprimar d.o.o., Maribor, Slovenia
Electronic Books Maintenance Act (電帳法スキャナ保存ソフト法的要件認証)	Requirements for "Electronic Books Maintenance Act" in compliance with the 2021 revision	https://www.jiima.or.jp/certification/denchouhou/software_list/	7.5	✓			Japan Image and Information Management Association (JIIMA)
Electronic Transaction Software (電子取引ソフト法的要件認証)	Requirements for "Electronic Transaction Software" in compliance with the 2021 revision set by Japan Image and Information Management Association (JIIMA)	https://www.jiima.or.jp/certification/denchouhou/software_list/	7.5	✓			Japan Image and Information Management Association (JIIMA)
GeBüV	Ordinance on Accounting [Geschäftsbücherverordnung], Switzerland	https://www.docuware.com/main.asp?sig=dix&lan=de&loc=de&dwdblan=german&dwdbname=Zertifikat+Geschaeftsbuecherverordnung+Schweiz	7.13	✓	✓		krm Kompetenzzentrum Records Management, Zollikon, Switzerland
GoBD	IDW ERS FAIT 3/IDW PS 880 Principles for the proper management and storage of books, records and documents in electronic form, as well as data access [Grundsätze zur ordnungsmäßigen Führung und Aufbewahrung von Büchern, Aufzeichnungen und Unterlagen in elektronischer Form sowie zum Datenzugriff] incl. HGB and AO, Germany	https://www.docuware.com/main.asp?sig=dld&lan=de&loc=de&dwdblan=german&dwdbname=Softwarebescheinigung+Docuware+V7	7.13	✓	✓		Peters, Schönberger & Partner (PSP) Munich, Germany

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GoBD	GoBD conformity letter for DocuWare version 7.13	http://www.docuware.com/main.asp?sig=dlx&lan=de&loc=de&dwdblan=german&dwdbname=GOBD-ZERTIFIZIERUNG+DOCUWARE+KONFORMITÄT+V+7.13	7.13	✓	✓		
HGB	Commercial code [Handelsgesetzbuch], Germany, see GoBD	See GoBD	7	✓	✓		See GoBD
ISO 16175-1 Statement of compliance	Ricoh Netherlands has obtained a Statement of Compliance to the ISO 16175-1 norm for DocuWare version 7. ISO 16175-1 applies to processes and functional requirements for software managing records.	Please contact your sales representative	7	✓	✓		Via Ricoh Netherlands
NF203	DocuWare is NF203 certified for digital safes. The certification covers all functional areas of computerized accounting (purchasing, sales, inventory, fixed assets and accounting) as well as digital safes (NF203 CCFN). This includes not only the integrity and security of the logs but also the data privacy principles embodied in the GDPR.	Audit completed, certification pending until July 2026	7.14	✓	✓		AFNOR Certification and INFOCERT, La Plaine Saint-Denis, France
Public Administration in Italy (ACN)	DocuWare has been recognized as compliant with the requirements for providing cloud services to the Italian Public Administration. Its SaaS offering has been qualified with QC1 level (ID Card SA-6239) by the National Cybersecurity Agency (ACN).	Please contact your sales representative	7.12	✓			Italian National Cybersecurity Agency (ACN)

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Qualiopi	DocuWare has been awarded the Qualiopi certificate for its training courses in France by auditor Socotec. The certification attests to the quality of the training processes and provides greater clarity for companies and users regarding the training offered.	https://www.docuware.com/main.asp?sig=dlx&lan=de&loc=de&dwdblan=german&dwdbname=%20CERTIFICAT+QUALIOP E+DOCUWARE				✓	Socotec, Belfort, France
SAP	SAP S/4 HANA	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwdblan=english&dwdbname=Certificate+SAP+INTEGRATION+CERTIFICATION					SAP, Walldorf, Germany
SÄHKE2	In Finland, DocuWare fulfils the requirements set by the National Archives' Certification of electronic information systems to SÄHKE2 criteria	https://www.docuware.com/main.asp?sig=dlx&lan=en&loc=en&dwdblan=english&dwdbname=Certificate+SÄHKE2+CERTIFICATION	7.4	✓			Kiwa, Helsinki, Finland
SOC 2, Type 2	System and Organization Controls: Security and availability (2024)	Please contact your sales representative		✓			CohnReznick, USA

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Data privacy standards that DocuWare helps you meet							
APPI	The Act on Protection of Personal Information applies to all companies in Japan that process personal information. It has an international scope of application similar to the EU GDPR. There is currently no certification for it. DocuWare enables your company to secure data and documents to ensure APPI compliance.	https://www.cas.go.jp/jp/seisaku/houreil/data/APPI.pdf					
CCPA	The California Consumer Privacy Act governs how companies around the world must handle the personal information of California residents. Any violation of the rules may result in high penalties. Currently, there is no CCPA certification. With DocuWare, you can store and process data and documents to ensure CCPA compliance.	https://leginfo.ca.gov/faces/codes_displayText.xhtml?division=3.&part=4.&lawCode=CIV&title=1.81.5					
COPPA	In the U.S., the Children's Online Privacy Protection Rule imposes certain requirements on operators of websites or online services directed to children under 13 years of age, and on operators of other websites or online services that have actual knowledge that they are collecting personal information online from a child under 13 years of age. DocuWare enables you to store and process data and documents in compliance with COPPA.	https://www.ftc.gov/legal-library/browse/rules/childrens-online-privacy-protection-rule-coppa					

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FERPA	The Family Educational Rights and Privacy Act is a U.S. federal law that protects the privacy of students' education records, including personally identifiable information and directory information. DocuWare enables educational institutions to store and process data in compliance with FERPA.	https://www.cdc.gov/php/php/resources/family-educational-rights-and-privacy-act-ferpa.html					
GLBA	In the U.S., the Gramm-Leach-Bliley Act requires companies offering financial products or services to consumers, such as loans, financial or investment advice, or insurance, to explain their data-sharing practices to customers and protect sensitive data. DocuWare enables you to store and process data and documents in compliance with the GLBA.	https://www.ftc.gov/business-guidance/privacy-security/gramm-leach-bliley-act					
GDPR	The European General Data Protection Regulation addresses the protection of personal data in the EU and the EEA. It affects EU-based companies and foreign companies operating in the EU. Currently there is no GDPR certification. DocuWare enables you to store and process data and documents to ensure GDPR compliance.	https://eur-lex.europa.eu/eli/reg/2016/679/oj					
HIPAA	Health Insurance Portability and Accountability Act, United States of America. This US healthcare law establishes requirements for the use, disclosure, and safeguarding of individually identifiable health information.	https://www.hhs.gov/hipaa/index.html					

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POPIA	The Protection of Personal Information Act requires companies in South Africa to protect personal information collected from unauthorized access, unlawful use or loss and to obtain the consent of the individual. There is no POPIA certification. DocuWare enables you in complying with these requirements.	https://popia.co.za/					
For certifications of the Microsoft Azure platform (SOC, CSA, SOX, ISO/IEC 27017, NIST, and many more), see https://docs.microsoft.com/en-us/azure/compliance/							

Abbreviations

DIN	Deutsches Institut für Normung e.V. (German Institute for Standardization)
ISO	International Organization for Standardization
IEC	International Electrotechnical Commission

DocuWare Awards

Award	Scope	Link
business.com	The Best Document Management Software of 2024: Best DMS for Workflow Automation	https://www.business.com/reviews/docuware/
Capterra Shortlist	Listed on the Capterra Shortlist 2025	https://www.capterra.com/p/220466/DocuWare/
Channel Excellence Awards	DocuWare was acknowledged as "Preferred Vendor" in the category "Software & Software as a Service" in 2026	https://www.channelpartner.de/article/4118018/die-channel-excellence-awards-2026-gehen-an.html
CRN Channel Award Germany	In the category "Cloud Service Provider of the Year" DocuWare was awarded "Highly Commended" in 2025	https://event.crn.de/channelawardsdeutschland/de/page/2025-gewinner
DM Awards	Voted Accounts Payable/Invoicing Product of the Year 2023 at Document Management Awards, UK	https://dmawards.com/
Exaegis Blueprint	Re-elected GED/ECM leader for the mid-market for 2025-2026 by consulting firm Exaegis (Markess), France	https://start.docuware.com/fr/espace-presse/docuware-confirme-son-statut-de-leader-des-solutions-ged/ecm-dans-l%C3%A9tude-exaegis-blueprint-gestion-de-contenus-pour-le-mid-market-2025-2026
Funkschau	In the Funkschau readers' choice "ICT Products of the Year 2022", DocuWare was awarded in the category "DMS, ECM and EIM"	https://de.linkedin.com/posts/docuware-corporation_itkprodukt22-dms-ecm-activity-6990604685065748481-Cj1d
G2 Crowd	Leader on the G2 Crowd Grid for Enterprise Content Management 2019-2024	https://www.g2.com/products/docuware/reviews
Gartner Peer Insights	4.6 of 5 stars in Content Services Platforms (2025)	https://www.gartner.com/reviews/market/document-management/vendor/docuware-195825992
GED Award	Voted Best ECM Solution for SMBs 2023-2024 by independent testing laboratory DataMaster Lab in France	https://start.docuware.com/fr/blog/docuware-elue-meilleure-solution-ged-2023/2024-par-datamaster-lab
Nucleus Research	Recognized on the Content Services and Collaboration (CSC) Technology Value Matrix from Nucleus Research, July 2023 - report X137	Please contact your sales representative
Premio Nacional Spain	Voted best DMS solution of the year 2023 at the "21st Century National Technology Awards" in Spain	https://www.elsuplemento.es/premiado/docuware-premio-nacional-de-tecnologia-2023-en-la-categoria-soluciones-dms
SaaS Leader Award	DocuWare Cloud earned the SaaS Leader 2023 Award in the category "Documents and Processes" by Cloud Ecosystem	https://www.cloudecosystem.org/saas-leader-award-2023-winner/
SoftDoit	TOP 4 best DMS solution 2024 on SoftDoit in Spain	https://www.softwaredoit.es/docuware/docuware.html
Software Advice - Front Runners	Listed as a "Front Runner" on Software Advice in 2025	https://www.softwareadvice.com/legal/docuware-profile/

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Software Reviews Gold Medal & Top Rated	Recognized as a gold medalist in the 2024 Data Quadrant and received a “Top Rated” award	https://www.softwarereviews.com/products/docuware
Stevie Awards	DocuWare Support Team won the Silver award for customer satisfaction ratings for support services in areas such as first response, problem resolution, competence and friendliness	https://stevieawards.com/gsa/gewinner-der-german-stevie-awards-2024
The Cannata Report	Frank Award for Best ECM/Document Management Provider, 2022	https://www.thecannatareport.com/awards-charity/frank-award-winners-announced-at-37th-annual-awards-charities-gala-benefitting-endowed-scholarship-at-hackensack-meridian-school-of-medicine/